

WELCOME TO SOS



CLASS 25F

SOS Reporting Guide

See our website for more details:

https://www.airuniversity.af.edu/SOS/Student-Experience/













FAQs



For additional FAQs, please see page 4 of the Welcome Letter or review our webpage: https://www.airuniversity.af.edu/SOS/Student-Experience/

For additional information, feel free to contact SOS Student Services

• Email: sos.od.studentservices@us.af.mil

DSN: 312-493-3231

• COMM: (334) 953-3231



IMPORTANT DATES



- Withdrawal notification: 3 July OR LATER
- Class Roster Lock: 10 July
- ETP Requests Due: 10 July, 1200 CST
- Flt/CC Contact: NET 25 July, 1630 CST
- Class Start: Thursday, 31 July 2025
- Class Graduation: 5 Sep



WITHDRAWALS



- If you are unable to attend for any reason (medical, personal, work, plan to separate, etc.) please notify your Training Manager to request an immediate withdrawal.
- If the reason is substantiated, your Training Manager will either remove you immediately (if they have the necessary permissions) or coordinate removal though the base Training Manager or the organization's respective Training Requester Quota Identifier (TRQI).

TO WITHDRAW ON OR AFTER 3 JULY :

- You must include <u>SOS.OD.StudentServices@us.af.mil</u> in your withdrawal traffic.
- Ideally, the withdrawal would occur before the 10 July 1200 CST roster lock, as <u>withdrawals</u> after roster lock are assessed, tracked, and briefed to SOS leadership.



DISS VISIT REQUEST



(Action Required ASAP)

Students are required to have at least a SECRET clearance to attend SOS classified briefings. As such, Unit Security Managers will need to use DISS to submit a Visit Request for your training requirements annotating your clearance level. Failure to submit a visit request by **Education Day 1 (First day of class)** may prevent you from sitting in on any classified briefing(s). Your Unit Security Manager will need the below information to complete the DISS Visit Request.

- Direct additional questions or concerns to SOS/Security Workflow: **SOS.Security.Workflow@us.af.mil.**
- **Submit DISS Request BEFORE Day 1**
- Step-by-step instructions for Unit Security Managers to create a visit request in DISS:
 - Log into DISS
 - Click "Create SMO Visit"
 - Click "Find Hosting SMO"
 - Input SMO Name: SOS FACULT
 - Click "SEARCH"
 - Select that SMO, and click "Next"
 - Select "Existing SMO Location" The SMO address will appear (125 Chennault Circle), click "Next"
 - Input Visit Name: 25F
 - Input Visit Dates: (29 Jul 29 Aug)
 - Access Level: Secret
 - Reason: TAD/TDY
 - Input **POC name**: Lindsey Hale
 - Phone number: (334) 953-3053
 POC Email: SOS.Security.Workflow@us.af.mil and lindsey.hale@us.af.mil
 - Click "Next"

 - Click "Save" This will take you to the visit screen. Click "Add Subject" (Green button on the bottom right)
 Select "SMO Subjects" (or search via SSN) *Attendee MUST have at least SECRET access granted in their profile*
 Find the attendee and select the box next to their name. Click "Add"

 - Click "Next" This takes you to the review page, click "Next" again and then "Save"
 - Ensure "Visit Status" says "Active"





Read below and ensure eligibility! Ineligible students will be sent home at <u>parent unit's expense</u>.

- Unit Commanders must ensure their member is physically fit enough to attend and complete SOS.
 - USAF (AD, ANG & AFRC) students must have a current and passing Physical Fitness Assessment with no exemptions through the graduation date. You cannot take a PT test at SOS.
 - Civilian students are required to complete and pass all physical components with no exemptions of the
 USAF Physical Fitness Assessment, as outlined in DAFMAN 36-2905. Civilian Development will determine
 the timeframe for when PFA scores are due to their office.
- <u>ALL</u> (USAF, Civilian, & Int'l Officer) students are expected complete daily physical training in addition to a
 weekly 5K run, a 10K at the end of the course. Students should also be prepared for other strenuous activities
 including climbing, lifting, and hoisting one's body weight, in the central Alabama weather conditions.
- USAF & Civilians MUST come with a printed copy of their most recent PFA scores on Day 1 of class, reflecting no exemptions, currency, and overall passing score.
- PT Tests <u>MUST</u> stay current through graduation day.

**FAILURE TO MEET ANY OF THE PHYSICAL REQUIREMENTS LISTED
ABOVE REQUIRES AN EXEMPTION TO POLICY TO BE SUBMITTED**





- Failure to meet any of the physical requirements requires an Exception to Policy (ETP) request to be submitted.
- If you have a duty limiting profile (i.e., can't run, lift, jump, etc.) that extends into the course, you will need to request an ETP.
- If you have a pregnancy or post-partum waiver, email your AF 469 to SOS Student Services at sos.od.studentservices@us.af.mil.
- If your profile restricts TDYs, then we will also need either an MFR from your PCM or an AF Form 422 allowing you to attend SOS.
- ETP guidance can be found on our SOS Page under the **Eligibility Requirements tab**:
 - https://www.airuniversity.af.edu/SOS/Student-Experience/
 - The checklist is a .pdf image under the ELIGIBLITY REQUIREMENTS ANNOUNCEMENT
 - Review the chart to determine waiver requirements
- 25F ETP packages must be submitted NLT 10 July 1200 CST
 - Submit ETPs to SOS.OD.StudentServices@us.af.mil
- Depending on the profile date and class notification timeline, ETPs submitted after the deadline may automatically be denied.
 - NOTE: ETP requests that limit a student's ability to fully participate in SOS physical activities are **typically denied** if the student has additional opportunities to attend SOS after the issue is resolved.
 - Students are expected to participate in all physical activities throughout the course.
 - Direct all ETP questions to SOS Student Services at DSN 312-493-3231 or email at sos.od.studentservices@us.af.mil.



ISSUE	EXCEPTION TO POLICY WAIVER REQUIRED?
Current PT test has exemptions	Yes, unless the exemptions are due to pregnancy or 12-month post-partum deferment period.
Expired PT test due to deployment	Yes, if attending SOS within 42 days after returning from a deployment over 90 days must submit an ETP.
Medical Profile for physical activity	Yes. If your profile also restricts TDYs, then we will also need either an MFR from your PCM or an AF Form 422 allowing you to attend SOS.
Medical Profile for pregnancy	No. However, SOS will need notification along with your AF Form 469. If your profile restricts TDYs, then we will also need either an MFR from your PCM or an AF Form 422 allowing you to attend SOS. Please email sos.od.studentservices@us.af.mil
	 Regular OB/GYN care or appointments are not available through Maxwell clinic. Discuss with your doctors about attending the course without OB care. After Day 1, plan a time to speak with training health at the clinic to discuss SOS event participation. Some events pose a higher risk due to pregnancy.
Medical Profile for post-partum	No. However, SOS will need notification along with your AF Form 469. If your profile restricts TDYs, then we will also need either an MFR from your PCM or an AF Form 422 allowing you to attend SOS. Please email sos.od.studentservices@us.af.mil .
Medical Profile with mobility restrictions	No, not required if your profile is only for mobility restrictions and you are able to and not restricted from running, doing push-ups, doing sit-ups, or other physical activities. However, if your profile restricts TDYs, then we will also need either an MFR from your PCM or an AF Form 422 allowing you to attend SOS.
Total Active Federal Service Commissioned Date	No. You are NOT required to submit a TAFCSD waiver to SOS before attending the course. All TAFCSD waivers should be routed through your MAJCOM/A1 office Note: Some MAJCOMS have delegated the approval authority for TAFCSD waivers to individual Wing Commanders. Consult your MAJCOM A1. SOS does not need to see your TAFCSD waiver.
Other Issues	If in doubt, email sos.od.studentservices@us.af.mil - Describe your situation and attach available documentation; AF-469, AFMS Fitness Report





TOTAL ACTIVE FEDERAL COMMISSIONED SERVICE DATE (TAFCSD) WAIVER

- Per the DAFI36-2686, para 3.2.1. Eligibility Criteria:
- 3.2.1.1. All officers in the grade of Captain are required to attend resident Squadron Officer School. Captains (must be pinned on Captain to attend) must have at least 4 but no more than 7 years total active federal commissioned service at class start. Note: ANG, AFR, Line of the Air Force Judge Advocate General (LAF-J), Chaplain Corps, Medical Services Corps, Biomedical Science Corps, Nurse Corps as well as Medical Corps and Dental Corps Captains are excluded from the 4-year minimum.
- 3.2.1.2. The waiver authority for officers attending Squadron Officer School in residence beyond 7 years total active federal
 commissioned service is the MAJCOM/A1 or FLDCOM/S1, who may delegate to the wing or delta commander or
 equivalent.
- All TAFCSD waivers should be routed through your MAJCOM/A1 office.
 - Note: Some MAJCOMS have delegated the approval authority for TAFCSD waivers to individual Wing Commanders.
 Consult your MAJCOM/A1.
- SOS is not involved with the TAFCSD waiver process and does not need notification of nor see your TAFCSD waiver
- SOS does not have a template or knowledge of the respective waiver processes, as the TAFCSD waiver is owned by the
 member's MAJCOM/A1 or FLDCOM/S1 and each one is likely different. You must ask the waiver authority if they have
 delegated down to the Wing/CC level (or equivalent).



INTEL 200



- All Active Duty 14Ns are automatically enrolled in INTEL 200 (formerly ISR 200)
 - Guard and Reserve 14Ns are not automatically enrolled. If you desire a seat, please work with your UTM to request a seat from NGB/A2 or AFRC/A1K.
 - INTEL 200 will take place the week prior to SOS.
- You will be sent reporting instructions NLT 3 weeks prior to the INTEL 200 start date
 - All emails will be sent to students' USAF NIPR email addresses.
 - If this is not the email used, please email <u>LEMAYCENTER.IN.ISR200@us.af.mil.</u>
- INTEL 200 has a separate LOA from SOS
 - Each student will have access to the LeMay Center Intelligence cross-org fund cite in DTS for the additional days of lodging and partial per diem
 - All other costs (travel, SOS lodging/per diem, rental cars) should be allocated to the SOS or unit fund cites
 - INTEL 200 does not fund man-days. If you are in PCS status, please let POC know and POC will draft a memo to have the LOA added to your PCS orders. GUARD: All funding is handled through NGB
- INTEL 200 POC:
 - LEMAYCENTER.IN.ISR200@us.af.mil
 - 334-953-8150



FINANCE & TRAVEL INFO



SOS does NOT handle DTS fund cites, per diem, or orders

- Questions should be directed to your unit DTS POC, ODTA/FDTA
 - If you are coming TDY, then you will create your orders on DTS
 - If you are coming TDY-en-Route, your MPF will have SOS listed on your PCS orders

SOS does not have a role in the RIP and LOA process

- Typical Processing:
 - Your FSS/Formal Training receives your RIP and sends it you for review and signature.
 - If you do not receive a RIP, contact your Formal Training.
 - If your FSS/Formal Training cannot find your RIP, have them contact your MAJCOM/A1 TRQIs to verify your TLN.
 - After your RIP is signed, return to your FSS/Formal Training for processing. They need to add your information into the AETC TDY-To-School (TTS) system to generate the fund cite and cross org you.
 - After your RIP has been processed by your Formal Training section, AETC TDY-To-School (TTS) will send an email with the LOA.



FINANCE & TRAVEL INFO



- If you didn't receive the TDY-to-School email or cross org LOA
 - All TDY-to-School (TTS) requests must be submitted through the TTS website or Student Travel Portal (STP). TTS will no longer answer any requests sent outside of these systems.
 - Requests will be answered within three business days. Please allow the three business days to expire before following up.
 - To enhance and increase service to customers, AETC/FM has developed the STP to assist customers with
 questions pertaining to their travel. The STP will allow customers utilizing TTS funds for training to submit their
 questions and receive online support from the AETC/FM TTS team. The system will track and provide the
 customer with automated updates on inquiries from submission to resolution.
 - *Note: only FSS (Training Managers) should submit requests to the TDY-to-School website
 - TTS website (https://tdytoschool.us.af.mil/login): All requests for TTS funded courses must be submitted through the TTS website. For example, request for quotas, validating training line number (TLN), and crossorg/line of accounting
 - STP (<u>https://usaf.dps.mil/teams/AETCFM/aetcfmstp</u>): All other inquiries must be submitted through the STP
 - You will be prompted to create a profile your first time accessing the STP.



FINANCE & TRAVEL INFO



- SOS does NOT provide transportation to/from the airport
- Government Charge Card (GTCC)
 - IAW the Travel and Transportation Reform Act of 1998, it is *mandatory* to use the GTCC for all government travel.
 - Before you leave for SOS, verify your GTCC is not expired and ready to accept charges.
 - The GTCC limit must be high enough to cover transportation, lodging, and meals.

Base facilities & amenities:

See 42nd Force Support Squadron website: http://www.lifeatthemax.us/

If you have lodging questions...
Call Maxwell Lodging:
334-953-3931 (Comm)
312-493-3931 (DSN)

- CONUS students: you are authorized one (1) travel day on either end
 - CONUS Ex: If the course is 18 Sept 20 Oct, then 17 Sept is the travel day, the 18th is the 1st day of class, the 20th is graduation day, and the 21st is the travel day
- OCONUS students: you are authorized two (2) travel days on either end
 - OCONUS Ex: If the course is 18 Sept 20 Oct, then 16-17 Sept are the travel days, the 18th is the 1st day of class, the 20th is graduation day, and the 21-22 Oct are the travel days
- <u>Graduation Planning</u>: Under <u>NO</u> circumstances will graduating SOS students make return air travel arrangements out of Montgomery on flights that depart **before 1400 hours (2:00 PM)** on their Graduation Date. <u>Early departures</u> that require students to <u>miss graduation</u> must be requested from the student's home station <u>Wing Commander</u>.



DTS - Lodging



- If you are staying on-base, do not book lodging through DTS!
 - SOS books on-base lodging for all students with the Maxwell University Inn
- Ignore any Non-Availability (Non-A) Letters generated through DTS or any system-generated email
 - DTS identifies no available rooms at the Maxwell University Inn since SOS has reserved rooms in advance
 - You <u>DO</u> have a room on-base
- Non-A letters <u>NOT</u> received through or in-coordination with SOS will not be honored
- Children and pets, apart from fish, are not authorized for the Maxwell University Inn. Students who elect to travel with accompanying children and/or pets must lodge off-base and notify SOS Student Services
 - Maxwell AFB is an Integrated Lodging Program (ILP) site. Service members and civilian employees on a TDY must use ILP lodging in the following priority order:
 - o (1) Government quarters, (2) privatized lodging, (3) DOD preferred commercial lodging
 - Students who elect not to use the ILP will NOT receive a letter of non-availability and lodging cost reimbursement will be limited to the current ILP rate of \$99
 - Students who elect to lodge off base must notify SOS via email at sos.od.studentservices@us.af.mil NLT 21 days prior to class start
 - Local students are <u>NOT</u> authorized to utilize on-base lodging and are <u>NOT</u> authorized per diem



DTS – On-base Lodging



- With exception to the students staying off-base, SOS will book on-base lodging for all students
- Single rooms are **automatically** reserved for students
 - Shared buildings and floors with flight (usually)
 - Room keys are assigned at Lodging Bldg. #682 (across from the flight line)
 - All rooms have refrigerators & microwaves, some have kitchenettes
 - If you require a kitchenette, contact <u>SOS Student Services</u> asap as Lodging has limited availability
- Maxwell Lodging will not have your names or your room assignments ready until about a week out from class start
- Children and pets, apart from fish, are **NOT** allowed in SOS lodging rooms (see next slide)
- Join Spouses attending the same class, please contact <u>sos.od.studentservices@us.af.mil</u>
- If you live in the Maxwell local area but aren't stationed at Maxwell or Gunter, please contact sos.od.studentservices@us.af.mil



DTS – On-base Lodging



Requesting a Kitchenette Room but not Mil-Mil or bringing a spouse?

- Email <u>SOS Student Services</u> ASAP to be placed on the kitchenette list.
- Provide justification for a kitchenette.
 - Common reasons include:
 - Breast feeding/pumping
 - Medical dietary requirements (food allergies, diseases, PCM-enforced diet, etc.)
 - Medical equipment purposes
- Preferring a kitchenette does not suffice as a <u>need</u>. <u>Do not send a request for a kitchenette</u> <u>without a specific reason</u>. <u>Preference is not reason</u>.
- Billeting will attempt to place you in a room with a kitchenette, but placement is not guaranteed.



DTS – Off-base Lodging



If you are coming to SOS with a spouse, child, and/or pet

- Make your plans known before 10 July 1200 CST
- SOS is an unaccompanied TDY, but we allow your family to join you
 If your "accompanied" status changes after notification, follow up with SOS Student Services ASAP as this impacts your flight placement
- If you're **bringing children and/or pets**, you must stay off-base
 - Specify which family members and/or what type of pet(s) you are bringing
 - **Fish are allowed in on-base lodging**
 - You will only be reimbursed for the on-base billeting ILP rate (\$99 a night)
 - Anything above this amount will be an out-of-pocket expense
 - You will be responsible for booking your off-base lodging and finding/securing childcare and/or pet boarding
- If you're only bringing a dependent spouse, you may stay on-base with the other students
 - Billeting will attempt to put you in a room with a kitchenette, but it's not guaranteed
- If you're attending SOS with your spouse (i.e., join spouse/mil-to-mil attendance), you will be staying on-base with the other students
 - Billeting will attempt to put you in a room with a kitchenette, but it's not guaranteed
- **NOTE**: Members bringing dependents will be placed in the accompanied SQ



DTS



- Fund Cite & Travel Orders
 - POC for these issues are your UTM & MAJCOM/A1
 - You won't be cross-org'd until you return your signed training RIP
 - LOA comes from AETC TDY-to-School
- SOS does <u>NOT</u> provide rental cars and cannot mandate rental cars
 - Due to limited food options on base after 1500L and frequent inclement weather, rental cars are encouraged for incoming students
 - If a rental car is desired, it will be at parent unit's expense or your personal expense



TAXI/SHUTTLE SERVICES AUTHORIZED ON BASE



- On Time Taxi (334-505-1189)
- Paul's Taxi (334-300-0540)
- Kings Airport Shuttle (334-324-1794)
- Lane's Taxi (334-324-1597)



We are not advocating nor endorsing any of these Taxi services

Note: Not all UBER/LYFT drivers have base access. If this is the case, you will be dropped off at the gate and walk to lodging



UBER SERVICES ON BASE



Maxwell Air Force Base reached an agreement with the ride-share service, Uber, to operate on base at Maxwell Air Force Base and at Gunter Annex. Anyone with access to either installation now has the option to use the ride-hailing app to request a ride, and drivers who have already passed rigorous security vetting for base access will be able to answer the call.

Frequently Asked Questions:

Q: Who is eligible to use Uber ride-sharing services at Maxwell Air Force Base?

A: Anyone who is authorized to be on base at Maxwell and Gunter is eligible to use Uber ride-sharing services at Maxwell Air Force Base.

Q: How do Uber drivers get authorized to access the base?

A: Uber drivers must be pre-vetted at the Visitor Control Center operated by the 42nd Security Forces Squadron and issued a Defense Biometric Identification System (DBIDS) credential to access the base for the sole purpose of picking up or dropping off members who are authorized to be on Maxwell and Gunter.

Q: What is the process for selecting an Uber driver authorized to access the base?

A: Once a DOD member requests transportation to or from the installation, only DBIDS-credentialed Uber drivers will receive the call for service based on Uber's geo-tracking capabilities.

Q: Can I use the Trusted Traveler Program to access the base with an Uber driver?

A: No, the Trusted Traveler Program is not authorized for use with the Uber ride-share program.

Q: What are the requirements for passengers in an Uber vehicle to access the base?

A: All passengers in the vehicle must be in possession of a valid DOD credential to access the installation.

Q: Will the number of authorized Uber drivers increase over time?

A: The future expansion of this service will depend in large part on the amount of usage the program receives.

Q: Are there any limitations to using Uber ride-sharing services at Maxwell Air Force Base?

A: Yes, the number of Uber drivers with DBIDS access credentials may be limited in the early stages of program implementation, but this is expected to grow over time. However, the growth of the program will depend on how many personnel take advantage of it.

Q: I'm a dependent can I use the service to access the base?

A. Yes, dependents can use Uber for rides to and from the base. All personnel who are authorized to be on base can solicit rides using the Uber app.

Q: Are there any other taxi companies in Montgomery with base access?

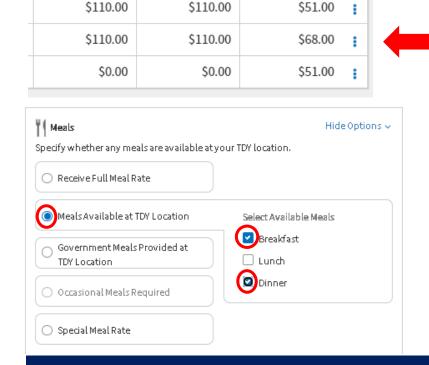
A: Yes, we have 4 different taxi companies that have base access: Checker Deluxe Cab, King's Airport Shuttle, On Time Taxi, and Triple A Taxi.



DTS



Maxwell AFB is part of the Integrated Lodging Program with Government Meals Provided. However, due to the nature of the program, the Commandant has authorized the Proportional Meal Rate for military service members. **Civilian students receive full meal rate**. Servicemembers, please follow the instructions below.



LODGING ALLOWED

M&IE ALLOWED

LODGING COST

1) In DTS, under Per Diem,

Click the three dots next to M&IE Allowed

2) Select Meals Available at TDY Location

You can choose **any two meal combinations. The selected Breakfast and Dinner option is one such example.

NOTE All students will have the ability to still eat all three meals at the River Front Inn (DFAC), if desired.



DTS



Scroll down to Duty Conditions and select Quarters Available

Duty Conditions	Hide Options ∨
Duty conditions affect your lodging and M&IE	per diem entitlements.
☐ Field Conditions	☑ Quarters Available
Adverse Effects (Commercial Qtrs)	☐ Group Travel
☐ Inactive Duty Training (Local)	☐ Essential Unit Messing
<u> </u>	<u> </u>
LODGING COST (Locality rate: \$110.00)	M&IE COST (Locality rate: \$68.00)
\$ 99 Currency Converter	\$46.00 Currency Converter
	1

Save adjustments and M&IE should be adjusted to \$46

You will need to

adjust the lodging

rate to \$99 per night

Your Lodging and ME&I will look like this when complete:

	M&IE ALLOWED	LODGING ALLOWED	LODGING COST
:	\$51.00	\$99.00	\$99.00
:	\$46.00	\$99.00	\$99.00
:	\$51.00	\$0.00	\$0.00



DRESS & APPEARANCE – MILITARY



- DAFI 36-2903: Dress & Appearance of DAF Personnel for guidance on uniform wear
- Daily uniform wear will be OCPs/FDUs to include Day 1
- Home station rules DON'T apply while TDY
 - We understand there are unique operational requirements & waivers for uniform items
 - DO NOT wear morale patches/gear unless approved
 - DAFI 36-2903 is the ultimate authority on Maxwell
 - Questions? See your Flight Commander on Day 1
- You will need to have the following Uniform Items:
 - OCPs
 - FDUs (optional for authorized personnel) nametags must have first & last name
 - PTUs (any variant)
 - Additionally, it is also *highly recommended* to bring civilian athletic gear for Flight PT and *daily* physical activity
 - Service Dress/Blues are NOT required
- Morale Wear Days:
 - Khakis or Jeans (no holes/rips)
 - Closed-toe shoes
 - Shorts & Athletic wear ARE NOT authorized to be worn with Morale Shirts



DRESS & APPEARANCE – DOD CIVILIANS



- Applies ONLY during officially scheduled activities

- Business Professional and Casual attire is <u>required</u>
 - NO jeans or T-shirts (during duty day)
- Athletic gear is <u>required</u>
 - Bring conservative athletic gear and be prepared for DAILY physical activity and/or flight PT
 - Solid colors DARK/NAVY BLUE or BLACK athletic shorts/pants Small logos are permissible
 - Athletic tights are authorized but cannot be worn without shorts/pants
 - No sleeveless shirts or tank tops
- Additionally, it is recommended to pack additional clothes for personal wear for after duty hours
- If you have old OCPs, you can bring them for Project X

CIVILIAN ATTIRE EQUIVALENT TO AF UNIFORM



Operational Camouflage Pattern Uniform (OCP)



Fitness Uniform (PTUs)



PREPARATION



- Before attending SOS in-residence make sure that you are physically fit and able to perform daily, rigorous physical training and activities.
 - Daily Flight and Squadron level PT
 - School-wide physical activities
- It is important you have adequate athletic gear for DAILY ACTIVITY!
 - Conservative, civilian athletic gear is *authorized* for flight level PT events
 - PTUs are required for squadron and school-wide PT events
 - FLAs will be authorized for certain activities, which be relayed by your Flight CC
- If you have questions about PT and UOD for these activities, please contact your Flight CC.



RECOMMENDED ADDITIONAL ITEMS



- Civilian Athletic Gear (multiples)
 - Be prepared for daily PT and physical activity on the Flight level
- Old OCPs/2-piece FDUs & Boots/Shoes (for Project X)
 - MUST be in reasonably good service
 - Black or desert boots are authorized
 - A pair of working gloves for obstacles
- GOOD pair of running shoes
 - Expect multiple running events, sporting events & Flight PT time
 - Students will run on paved surfaces and gravel roads
 - Two pairs of running shoes are recommended
- Rubber/plastic cleats for Field Leadership Exercise
- Weather-appropriate attire as needed













- Medical Personnel If you need to access the MEDCOI network while you are here, you will need to bring your own MEDCOI laptop. You still need to bring a personal or gov laptop that can connect to WIFI.
 - **Medical DHA-issued laptops do not work with the AU WIFI**



FLIGHT COMMANDER CONTACT



- While expected, but not required, your SOS Flight Commander should send an initial email to you
- If your Flight Commander decides to send an email, they will contact you NET 1630 CST on 25 July
- Please check your @us.af.mil email as this is likely the only contact information your
 Flight Commander has for you
 - If you provided SOS Student Services a secondary email, your Flight Commander will correspond with both contacts
- If you do not receive an initial contact from your instructor <u>and</u> have any issues, contact SOS Student Services at <u>sos.od.studentservices@us.af.mil</u> - DSN 493-3231 - COMM (334) 953-3231
 - Not receiving an email from your instructor is not an issue



EDUCATION DAY (ED) 1



Where: Bldg 1403 – Polifka Auditorium

• When: 0800 CST

Attire:

Military – OCP/FDU

Civilians – Business Casual

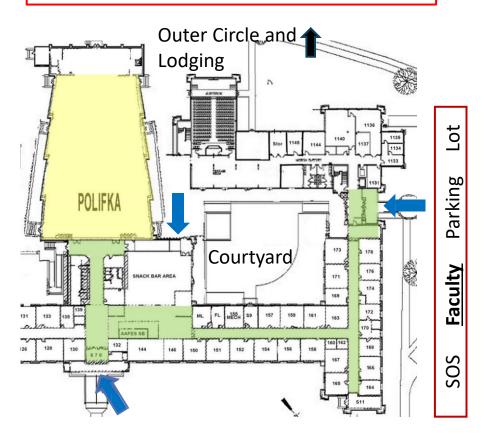
• Bring:

 Laptop (gov or personal) that connects to WIFI, has microphone and webcam access, and is CAC-enabled or have external CAC reader

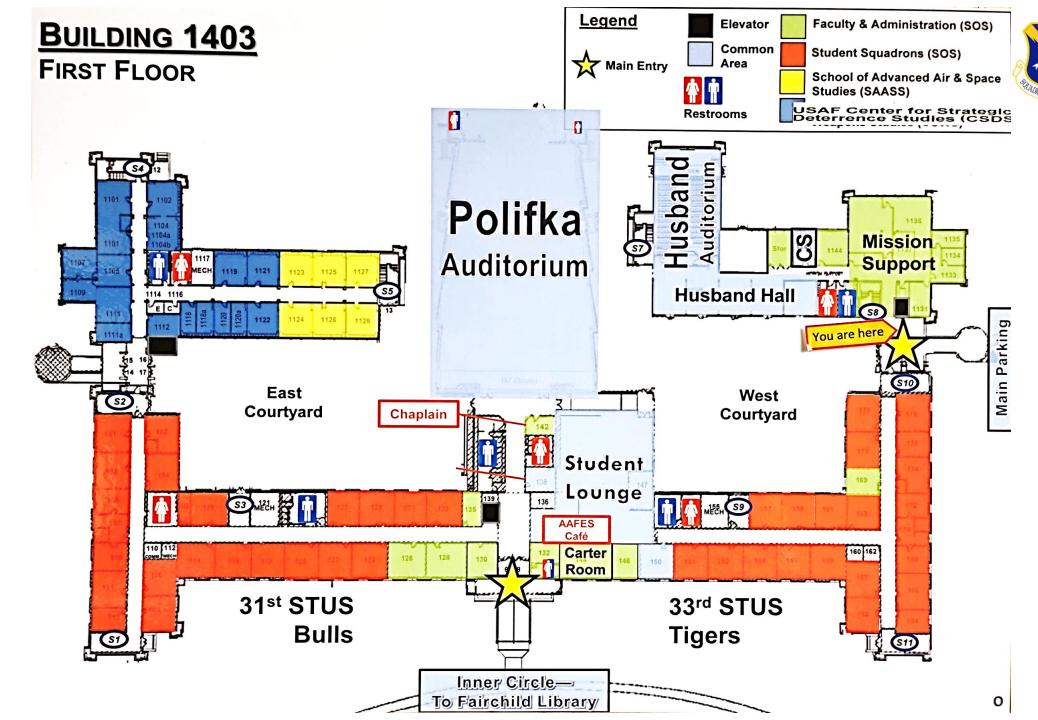
Medical DHA-issued laptops DO NOT work on Air University WIFI

- USAF & Civilians: Current PFA History
 Failure to provide current & passing PFA scoresheets will result in being sent home on your unit's expense
- AFRC: Copy of orders
- Missed/delayed flights or other travel problems contact
 - Your assigned Flight Commander
 - Student Services (334) 953-3231 during duty hours

Student Lodging Building







BUILDING 1403 SECOND FLOOR

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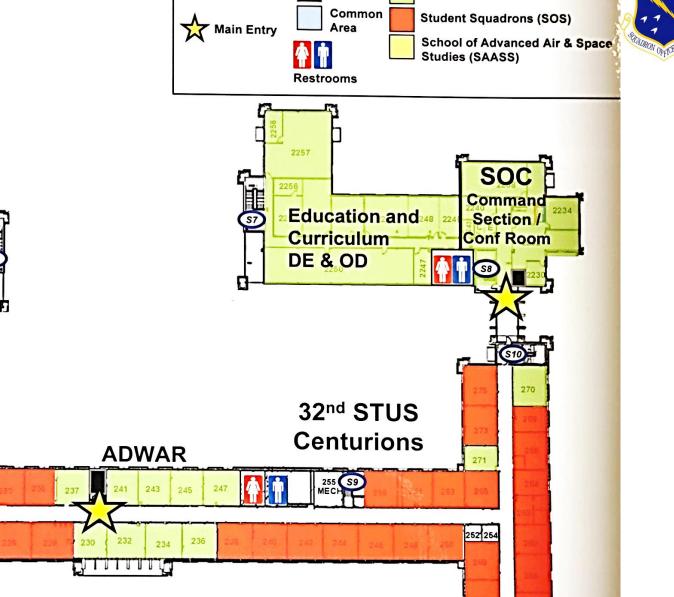
210 212

(32)

2224 2226 2228

30th STUS

Knights



Elevator

Faculty & Administration (SOS)

Legend



TRAINING REPORTS (AF FORM 475)



- Training Report/475 purpose: to document performance while at SOS.
- Who receives one? All graduating students & students disenrolled with prejudice.
- Timeline: Per AFI 36-2406 para 6.4.1.2., SOS has 60 days to execute their portion of the 475 processing.
- Valid reason for requesting an expedited report: Records are due to a convening board within 90 days after graduation
- The following **are not** reasons for an Expedited Report:
 - Upcoming OPR
 - Per AFI 36-2406 para 3.16.4.6., Developmental Education (DE) accomplishments are annotated on the 475; not OPBs (don't double tap)
 - NOTE: both 475s and OPBs are made available to promotion board members
 - Upcoming Award Package
 - When applicable, students are made aware of their significant achievements prior to leaving SOS
- Processing:
 - Active Duty: SOS > AFPC > ARMS Office > Uploads 475s to Automated Records Management System which pushes to PRDA
 - Guard/Reserves: SOS > Uploads to MyPers
 - Civilian: SOS > Civilian Developmental Education PM > Uploads to Employee Official Personnel Folder
 - IOs: SOS > IOS > Uploads to Student's SanWeb Profile > copies can be obtained by contacting the SCO (office that enrolled member into SOS)
- Important FYI Note: All 475s (with exception to IOs and Civilians) will reflect 92S0 as the student's duty AFSC

NOTE: Transcripts requests are handled through the AU Service Desk website, not SOS.



OKTA (CANVAS) AND MICROSOFT TEAMS



Attached in this Reporting Guide are the OKTA and TEAMs sign-in instructions.

OKTA

- OKTA is required to use the SOS curriculum located on CANVAS. You will use your CAC to log into OKTA (which is the preferred and
 easiest method), but there are other set-up options as well.
- You can accomplish the steps to set up your account now, but until student accounts are loaded into the SOS course, YOU WILL NOT BE
 ABLE TO LOG IN. Most likely, the student accounts will be loaded into the course during the Friday or weekend before Day 1. You may
 attempt to log in during that time.
- When you have been added to the Canvas course, you will receive an email. You have 7 DAYS to click the link to log in before your access will be rescinded. Log in ASAP!

Microsoft TEAMs

- We prep your information to send to AU/A6 <u>after the class roster locks</u>.
- When AU/A6 returns your generated usernames and passwords, you will then receive an email for your Microsoft TEAMs account with
 your .edu username and with your password. Until you receive this email, YOU WILL NOT BE ABLE TO LOG IN.
 - **NOTE 1**: It is easier to download the TEAMs app (New version) and set up your account rather than through the Office browser.
 - **NOTE 2**: **DO NOT** set up the account to verify with the Microsoft Authenticator App. It does not work with our .edu TEAMs and Wi-Fi. **Choose your personal phone that you will be bringing with you as the authentication method!**

There will be in-person help available during Week 1 of class to help resolve any OKTA or Microsoft Teams account issues.



Setting up OKTA

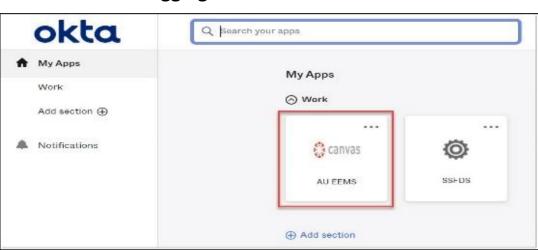




OKTA Access



- OKTA is accessed via **CAC Only** and serves as a multi-factor authentication tool for apps such as Enterprise Canvas (one-stop-shop for SOS curriculum and assignments).
- Canvas access via (https://af.okta.mil/)
- Until students are loaded into the course, you will not be able to log in
 - Student Loading usually occurs the Wednesday/Thursday before class start
- **There is no need to create an account if you have your CAC**
- **You do not use your .edu Microsoft TEAMs account info for logging into OKTA!**
- Once logged into OKTA, you will see this:
- This is the only route to access Canvas





OKTA Access



- For any issues, first accomplish the directions in the "Opening the Web Application CANVAS_ACCESS_GUIDE 2"
- If issues persist:
 - If you are experiencing Canvas display issues on your personal device (i.e. images, banners, icons, etc. won't display), download DoD certs utilizing the AU instructions: https://www.airuniversity.af.edu/GCPME/Certificates/
 - For log-in issues, password reset, activation link expired, etc., contact
 - A1 OKTA support at 1-800-525-0102 (options: 6, 1, 2)
- There will be in-person help on Day 1

- Alternate OKTA set-Up
- Login to MyFSS
- Select Non-CAC login (first time registration)
- Follow instructions and use an email address you can access <u>today</u>
- Login via https://access.afpc.af.mil/ims



Setting up your Microsoft Teams Account for Air University





Before you Begin...



- Ensure you have received your username & password for MS Teams account in a separate email.
 - You may also reach out to your Flight Commander
- Air University A6 requires two-factor authentication (TFA) to sign into your account
 - SMS Text Messaging
 - Voice (Phone call)
 - Authenticator App (Not recommended)
- MS Teams used by Air University is on a <u>separate server</u> than your home unit Teams account.





- Log out of your current .mil account MS teams account to log into MS teams used by Air University.
- Select "<u>Use another Account or sign up</u>"



Welcome to Microsoft Teams!

Chat and collaborate with coworkers using your work or school account.

Switch Teams app to sign in using a Microsoft account

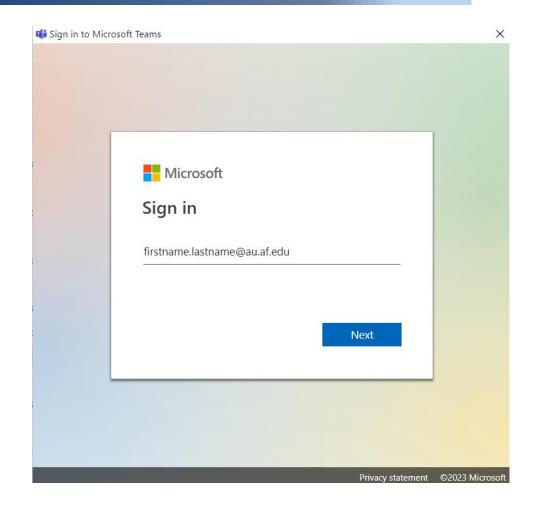
Use another account or sign up | Join a meeting with an ID





- Input the username received in a separate email
 - If you didn't receive an email, you may ask your Flight Commander or SOS Student Services.

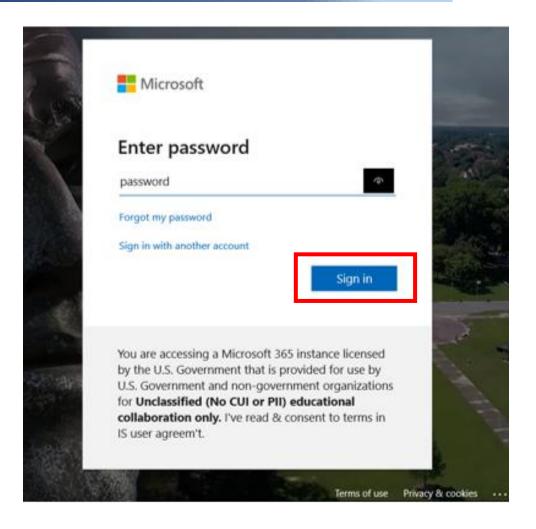
The username ends in "@au.af.edu"







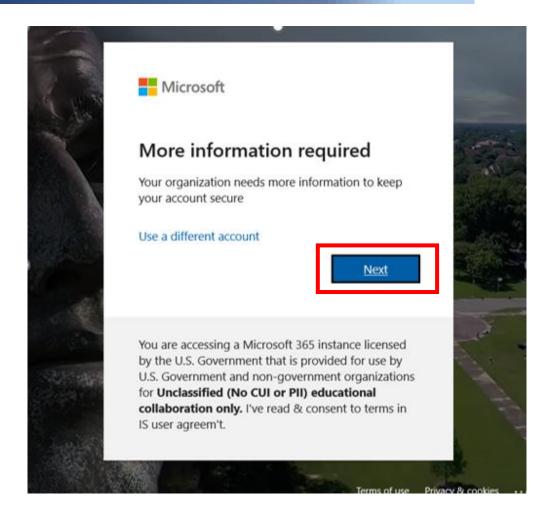
- Input your password you received in a separate email.
 - If you didn't receive an email, you may ask your Flight Commander or SOS Student Services.
- CLICK "Sign In"







• CLICK "Next"



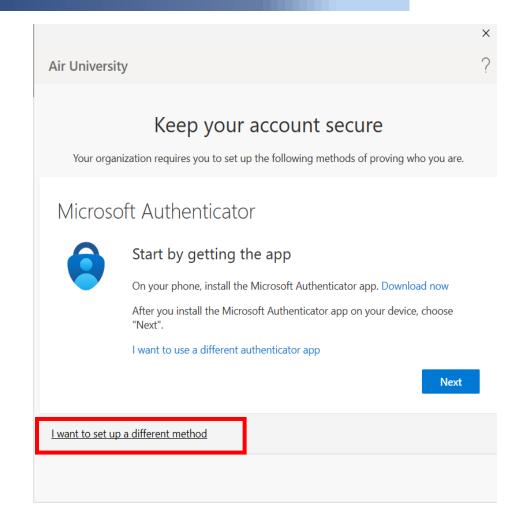




 CLICK "I want to set up a different Method"

Note If you do not have a US phone number, and Microsoft does not work with your non-US phone number, you may download the "Microsoft Authenticator" Application and follow the instructions.

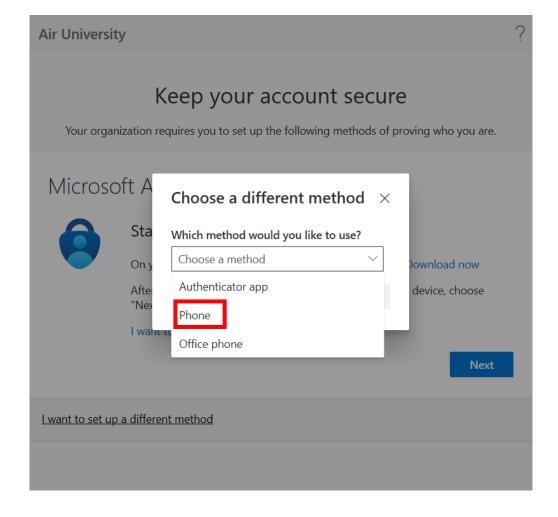
The Microsoft Authenticator <u>rarely</u> <u>works, so it is NOT recommended!</u>







• Select "Phone" from the drop down menu

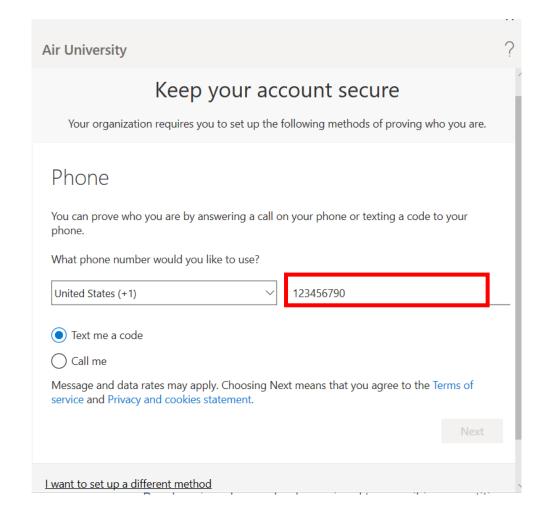






• Input your cellphone number without any hyphens.

- Students stationed overseas may use other country numbers.
 - **WARNING** Text & data rates may apply
 - If you plan on activating a US number during SOS, do so before continuing.

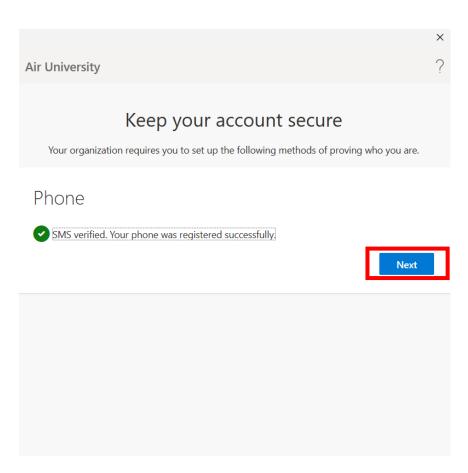






 After submitting the code you received in SMS or pushing "#" on the phone call, you will have successfully registered your device.

Click "Next"



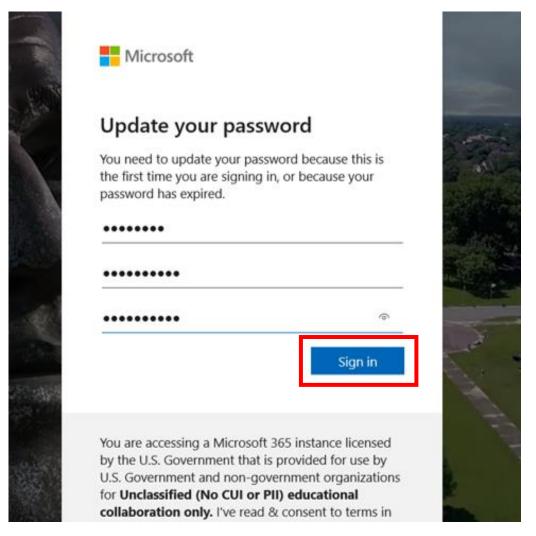




 Input your original password you received and replace it with a new password.

• Click "Sign In"

NOTE Once you change your password, you must coordinate with SOS A3/4 for any account issues.



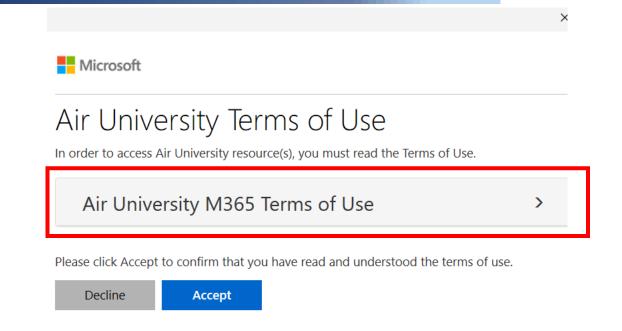




Click "Air University M365
 Terms of Use" to review the terms and condition."

 You must scroll to the last page in the document

Click "Accept"







• Click "Ok"

Stay signed in to all your apps

Windows will remember your account and automatically sign you in to your apps and websites on this device. This will reduce the number of times you are asked to login.

No, sign in to this app only





Success



 You may now log into your MS teams account for Air University.

You're all set!

We've added your account successfully. You now have access to your organization's apps and services.

Done



Troubleshooting for TEAMS Account Error: "Account Does Not Exist"



- 1. Please double check and make sure that your email address and password are entered correctly.
 - You must use the ".edu" email username and password that Air University supplies!
- 2. Ensure that you are logging in on the correct type of TEAMS application -- you should be logging in on the new/updated TEAMs version.
 - Classic TEAMS and New TEAMS are separate from each other, logging in on the incorrect app may cause for your account to be not recognized.
 - If all else fails, attempt to use the other TEAMS version
 - You can download the correct application from this link:
 - https://www.microsoft.com/en-in/microsoft-teams/download-app?msockid=06bd62d3e25662e435a3765ee3da6312
- 3. Try multiple browsers (Chrome, Edge, Firefox, etc.), though Google Chrome usually works best.
 - Clear the browser cache after each attempt to remove data history and cookies.
- 4. Attempt logging in via the TEAMs mobile app.



Troubleshooting for TEAMS Account Error: "Account Locked"



- 1. You have attempted to log-on too many times with either an incorrect username or password.
- 2. You must wait 15-20 minutes before trying again

BEFORE ATTEMPTING TO LOG IN AGAIN

- <u>Please</u> double check and make sure that your email address and password are entered correctly.
 - You must use the ".edu" email username and password that Air University supplies!
- Ensure that you are logging in on the correct type of TEAMS application -- you should be logging in on the new/updated TEAMs version.
 - Classic TEAMS and New TEAMS are separate from each other, logging in on the incorrect app may cause for your account to be not recognized.
 - If all else fails, attempt to use the other TEAMS version
 - You can download the correct application from this link:
 - https://www.microsoft.com/en-in/microsoft-teams/download-app?msockid=06bd62d3e25662e435a3765ee3da6312
- Try multiple browsers (Chrome, Edge, Firefox, etc.), though Google Chrome usually works best.
 - Clear the browser cache after each attempt to remove data history and cookies.
- Attempt logging in via the TEAMs mobile app.
- 3. If you still receive an "Account Locked" error, you must visit the SOS CSS personnel (Rm 2248) to reset your TEAMs account